

DAILY RECORD OF FACILITY OPERATION

PAGE NO

1

DATE

9/11/01

CHECKED BY

LOCATION
JFKIDENTIFICATION
AEA-6TYPE FACILITY
ROCOPERATING POSITION
ROO

CHIEF

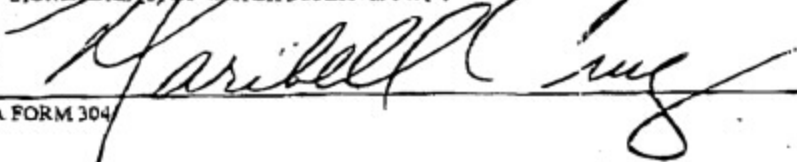
TIME
(GMT)

REMARKS

E 0400 Carnacho on duty.
0835 Checked CRYPTO and AIS traffic.
0955 Garcia on duty
1156 EWR/SN A/C Incid. COA1091/B737 TEBFSDO/Emery
8:50 1250 N90/Birch possible hijack on AAL 11/B757 / WTC RANS
8:55 1255 A/Fwdman declared SECON level C
9:27 1327 N90/ airspace closed
9:59 1359 EWR/ SFO (b) (6) on board (cell ph) hijackers were rushing cockpit, NY Spolice/
Rodriguez
10:17 1417 IAG/SH bomb threat in facility bldg. will be evacuating AEA-505/Blank
10:37 1437 RENOT was issued SECON
10:45 1445 WOC/Avary activated (b) (2) High
11:20 1520 Somerset, PA/Officer Link (b) (2) High downed a/c UA 93
11:21 1521 TACTICAL NET/JFK 3 ARABS refused to leave a/c at gate 2 CASFO notified
11:41 1541 Elkins/Sizzoms going into ATCO AEA-505/Blank
11:50 1550 AGC FSDO/Pitman UA 93 is down in Somerset Co., PA Inspt: Coshar, Rivera, Hall have been dispatch
(at 1500Z)
12:00 1600 WOC/Evans notified of (ref: 1550Z)
1617 AEA-710/Schorot passgs were deplaned, no incident
1541 Elkins/Sizzoms going into ATCO AEA-505/Blank
1550 AGC FSDO/Pitman UA 93 is down in Somerset Co., PA Inspt: Coshar, Rivera, Hall have been dispatch
(at 1500Z)
1600 WOC/Evans notified of (ref: 1550Z)
1632 WOC confirmed to A Feldman declare SECON D
1635 RENOT sent - increased to second level D
1656 ALNOT/WOC all ANM fac. - D level ANM700/Blank
1747 Recvd numerous calls from citizen upstate NY concerning a B747 type a/c
Flying low down thru was toward NYC not: AEA-700/500
2:00 1800 Called AAL AMR/CMO/Glober ref: WTC a/c AAL 11/B767, Bos via LAX, 92 pob
& AAL 77/B757, IAD via LAX, 64 pob RANS
1838 FEMA/Finnigan activated ROC, WXX paged TT/SC AEA-6
1911 Elkin AFSS/SS ATO cmd (b) (6) as military (b) (6) back in svc.
2100 ROC placed general ann. On (b) (6) and voice mail (b) (6) "Region is closed 9/12/01"
2118 IAG/MP will remain open to (b) (6) 01
2211 Green Castle, PA/Bob Norris (b) (6) unable to see reg# of G/A, plane: dropped something
(item) out of craft east of his house (b) (2) High te item. Ref. To local authorities
2223 Calvert Co.MD/Miller, dispatcher (b) (6) lady called about why were the planes still flying? Unable
To give reg#.
2225 Paged DCAFSDO/Denny, person on duty is D.Nelson, paged DN at 2244Z
2243 Paged DCAFSO SUP/Scaminato said Bill Burgman at the scene, will call back w/update (Pentagon,DC)
2300 Cruz on duty (b) (2) High
2322 PIT Emerg Ops/KAC (b) (2) High citizens reporting low flying a/c, no reg# known log only

I CERTIFY that entries above are correct; that all scheduled operations have been accomplished, except as noted, and that all abnormal occurrences and conditions have been recorded.

SIGNATURE(S) OF WATCH SUPERVISOR(S)



UPDATED

EASTERN REGION OPERATIONS CENTER
PRELIMINARY AIRCRAFT ACCIDENT REPORT

1. DATE, TIME, AND LOCATION OF ACCIDENT:

A. DATE (UTC): 09/11/01 B. UTC TIME: 1250Z C. LCL TIME: 0850E

D. LOCATION: WORLD TRADE CENTER, NY, NY

2. WEATHER INFORMATION: METAR 111251Z 31010KT 10SM FEW250 21/14 A3013

3. AIRCRAFT INFORMATION: ID: AAL 11 (N334AA) MAKE AND MODEL: B767

4. DAMAGES:

AIRCRAFT: ☐ NONE ☐ MINOR ☐ SUBSTANTIAL ☒ DESTROYED ☐ UNKNOWNGROUND: ☐ NONE ☒ YES ☐ UNKNOWN

5. INDICATE NUMBER OF INJURIES:

OCCUPANTS: ☐ NONE ☐ MINOR ☐ SERIOUS ☐ 92 FATAL ☐ UNKNOWNGROUND: ☐ NONE ☐ MINOR ☐ SERIOUS ☐ FATAL ☒ UNKNOWN

6. FAA AIR TRAFFIC SERVICES:

LAST DEPARTURE POINT: Boston, MA INTENDED DESTINATION: Los Angeles, CA

FLIGHT PLAN: ☐ NONE ☒ IFR ☐ VFR ☐ UNKNOWNPILOT BRIEFING: ☐ YES-FACILITY: ☐ NO ☒ UNKNOWN

7. DESCRIPTION OF CIRCUMSTANCES SURROUNDING ACCIDENT:

The aircraft enroute from Boston, MA to Los Angeles, CA, was hijacked and crashed into the World Trade Center Building in downtown Manhattan, NY. The aircraft was destroyed and the 92 people on board were fatally injured. It is unknown how many people were injured or killed in the building.

8. REPORTING FACILITY AND PERSON: N90/Birch PHONE NO: _____

9. PERSON RECEIVING NOTIFICATION: Garcia/ROO/Camacho/ROO DTC (UTC): 09/11/01 1250Z

NOTIFICATION LIST

RANS/WOC	RANS/AEA1	RANS/AEA-3	RANS/AEA-5
RANS/AEA-6	RANS/AEA470	RANS/AEA-600	RANS/AEA-700
RANS/FSDO-NYC	RANS/NTSB	RANS/AEA-230	RANS/AEA-505

THIS IS PRELIMINARY DATA AND SUBJECT TO CHANGE

Communicator

FAR EASTERN REGION OPS CENTER

Execution List Qualification and Exception Report

Date and Time of this Printout: September 11, 2001 09:25:44

Page: 1

Scenario ID & Description: 1071 - General Purpose (Duty Rpt)

Execution Date & Time: September 11, 2001, 09:24:43

List ID & Description: GP DUTY - GENERAL PURPOSE (DUTY HOURS), 15 People Required, 11 People Qualified, 4 Open Slots Remain

List of the 11 People qualified

Count	First Name	Last Name	ID Code	Rank	Team	Will	Time	Type	Number Called	Qual	Verf	ETA
1)	LEESBORG MCC	LEESBORG MCC	(b) (2) High	2	00	09:07:51	Other	(b) (2) High				
2)	NY MRCC	NY MRCC	(b) (2) High	3	00	08:55:36	Other	(b) (2) High				
3)	OFFICE	AEA-1	(b) (2) High	4	00	08:55:32	Work	(b) (2) High				
4)	OFFICE	AEA-3	(b) (2) High	5	00	08:35:18	Work	(b) (2) High				
5)	OFFICE	AEA-5	(b) (2) High	6	00	08:59:27		(b) (2) High				
6)	CONEM STU	AEA-6	(b) (2) High	8	00	08:57:36		(b) (2) High				
7)	OFFICE	AEA-470	(b) (2) High	10	00	09:03:47	Work	(b) (2) High				
8)	OFFICE	AEA-600	(b) (2) High	12	00	09:17:03		(b) (2) High				
9)	OFFICE	AEA-700	(b) (2) High	13	00	08:58:23	Work	(b) (2) High				
10)	OFFICE	PSDO-NYC	(b) (2) High	14	00	08:57:26	Work	(b) (2) High				
11)	CRISTE ROBERT	WISB	(b) (2) High	15	00	09:03:09	Work	(b) (2) High				

People Remaining for the 4 Open Slots

Count	Name	Rank	TM	Type	Phone Number	Atmpt	Last Call	Status	Last Time	Qual	Verf	ETA
1)	W.WOC	1	00	Home Work	(b) (2) High	5	Completed Successfully		09:23:00			
2)	T.AEA-6	7	00	Home Pages Work	(b) (2) High	5	Completed Successfully		09:20:29			
					(b) (2) High	5	No Answer		09:20:02			
3)	O.AEA-230	9	00	Work Work Work	(b) (2) High	5	No Answer		09:20:05			
					(b) (2) High	5	Completed Successfully		09:20:35			
					(b) (2) High	5	No Answer		09:22:10			
4)	C.AEA-605	11	00	Pages	(b) (2) High	5	Busy Line		09:20:06			